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Should your ExpoImaging product prove to be defective during the warranty period, please call ExpoImaging Technical Support at (408) 778-2040 for warranty repair instructions and return authorization. An ExpoImaging service technician will provide telephone diagnostic service to determine whether the product requires service. If service is needed, ExpoImaging will exchange the product without charge. ExpoImaging will ship a replacement product to you, freight prepaid. You are responsible for securely packing the defective product and returning it to ExpoImaging within ten (10) working days of receipt of the replacement. ExpoImaging requires a debit or credit card number to secure the cost of the replacement product in the event that you fail to return the defective one. The item replaced becomes the property of ExpoImaging. The replacement product may be new or refurbished to the ExpoImaging standard of quality, and, at ExpoImaging's option, may be another model of like kind and quality. ExpoImaging's liability for replacement of the covered product will not exceed the product's original retail price. Exchanged products assume the remaining warranty period of your original product covered by this warranty.

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ExpoImaging, Inc.
365 Woodview Avenue, Suite 700
Morgan Hill, California 95037-2840